

Webex meeting Optimization Client for VDI (WVDI) - Installation Guide

Before you proceed, please close and exit out of any Citrix or Horizon (VMware) sessions running on your computer

1. From your personal Mac device, click on [“Download Webex Meeting Optimization Client \(Personal Devices Only\)”](#) . After clicking on the link, you should now see a new webpage
2. Scroll to the bottom of the page, and click on [“Download Cisco Webex Meetings VDI plugin”](#), this will bring you to a help.webex.com webpage.

Cisco Webex Meetings virtual desktop software

As an administrator, you can install the Cisco Webex Meetings app on a hosted virtual desktop (HVD) on a server and then allow users to use the Webex Meetings app when they access the virtual desktop from a thin client computer.



Getting Started with Virtual Desktop Software ^

Install the Webex Meetings app on the hosted virtual desktop

Download the Cisco Webex Meetings desktop app and install it on the hosted virtual desktop on a virtual desktop infrastructure (VDI) server.

[Download Cisco Webex Meetings desktop app](#)

Supported platforms

Hosted virtual desktop - Windows 8/10 operating system

Virtualization platform - Citrix XenDesktop version 7.15 or later. Citrix XenApp Virtual Desktop is supported however Virtual Apps is not supported yet.

- VMware server version: 7.6, 7.7, 7.8, 7.9, 7.10, 7.11

Install the plug-in on all thin client computers

Download the Cisco Webex Meetings virtual desktop plug-in on each of the thin clients. Consult with your IT administrator for installation assistance.

[Download Cisco Webex Meetings VDI plugin](#)

3. On the help.webex.com webpage, select [“Downloads”](#) and then click on [“Download”](#) under Mac OS Installer

Release Notes for Cisco Webex Meetings Virtual Desktop Software Release 42.x

Webex Meetings VDI Release Notes

Audio and video for meetings requires significant bandwidth, and can cause a bottleneck going through the data center. Cisco Webex Meetings Virtual Desktop Software provides an enhanced experience in virtual desktop infrastructure (VDI) environments. The VDI software consists of the Webex Meetings app on the hosted virtual desktops (HVD) and the plugin on the thin clients. The software routes audio and video streams between the thin client and Webex Meetings cloud, without going through the HVD in the datacenter.

¹ Citrix XenApp with app publishing isn't supported.



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(42.3.9.8) July 2022

· Windows 10 x86 or x64

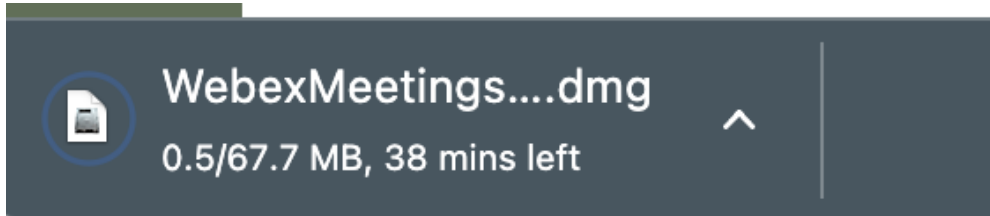
[Download](#)

· Mac OS Installer

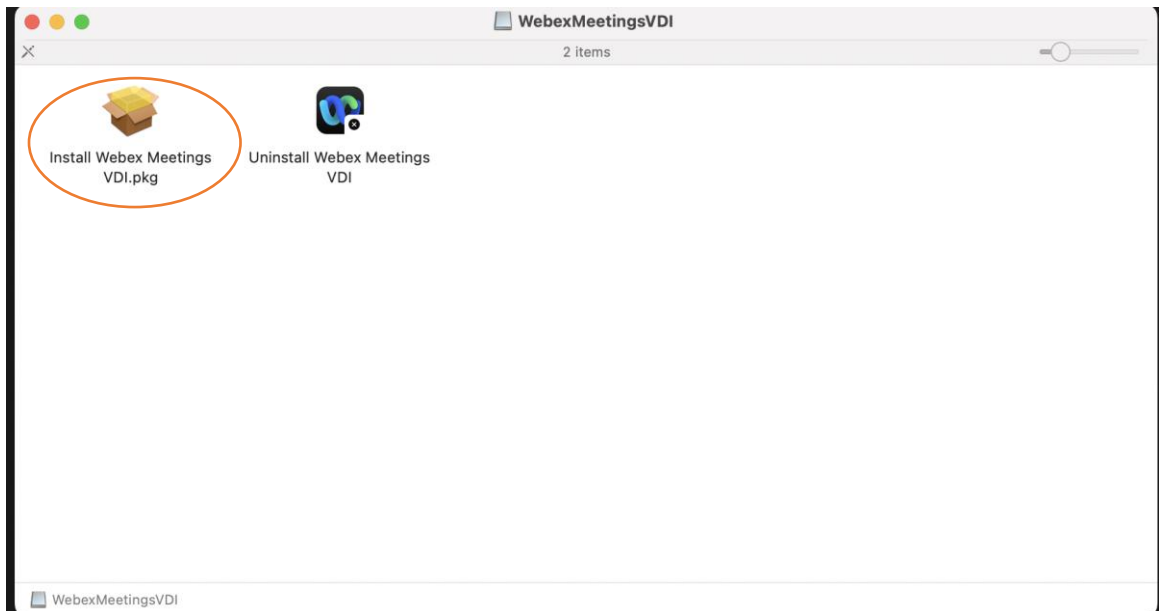
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4. Once the file finishes downloading, open the WebexMeetingsVDI.dmg package

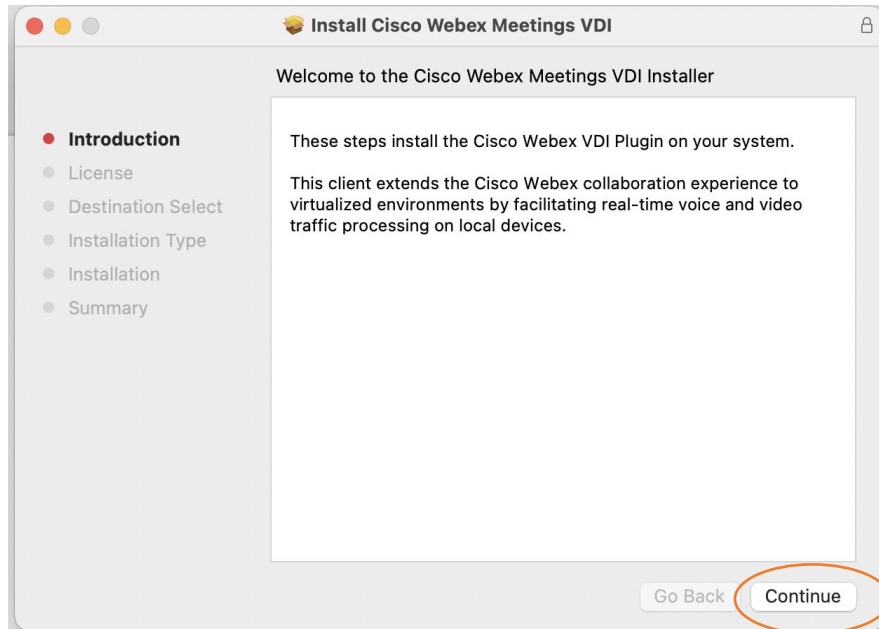


5. Launch the Install Webex Meetings VDI.pkg

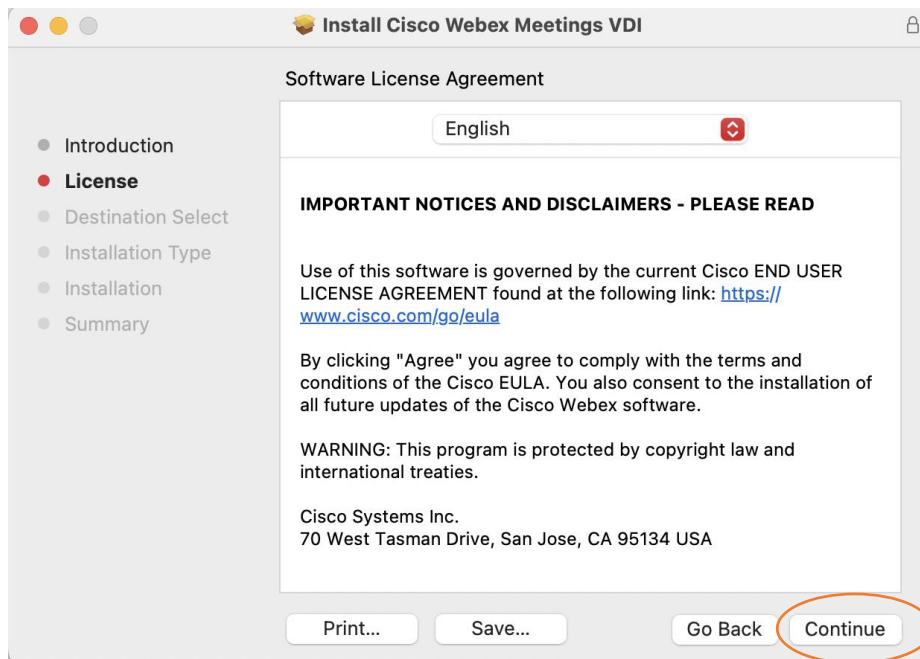


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6. Follow the instructions of the on-screen installer.

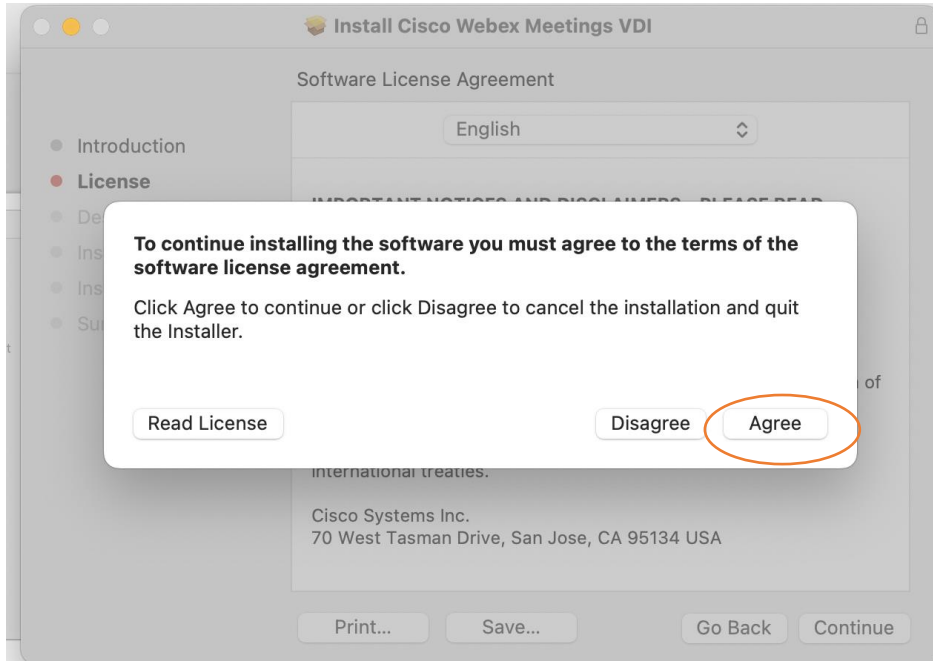


7. Click on Continue to proceed with the installation

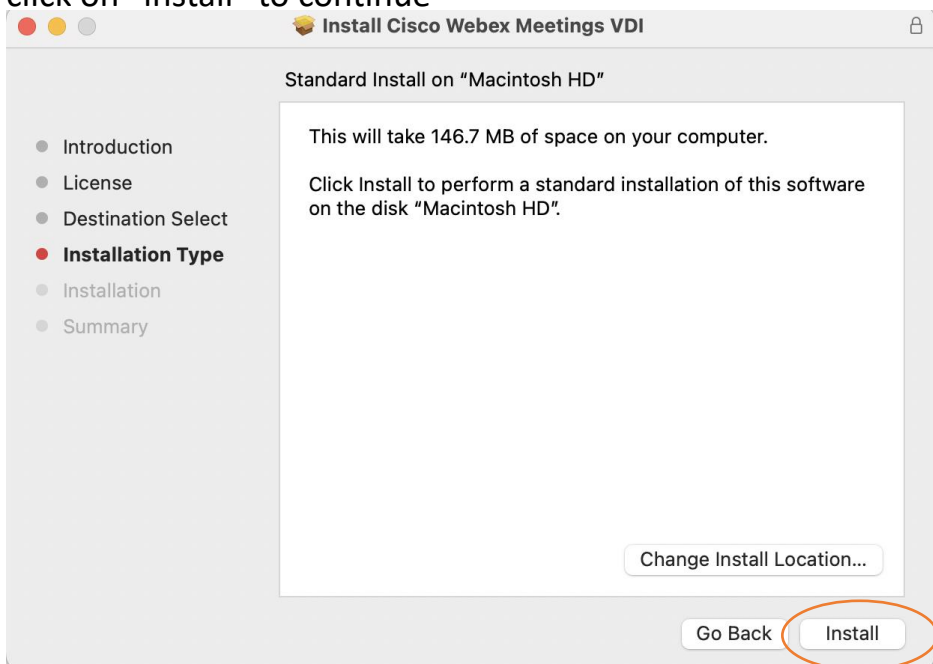


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- When prompted to Agree to the terms of the software license agreement, click "Agree" to proceed

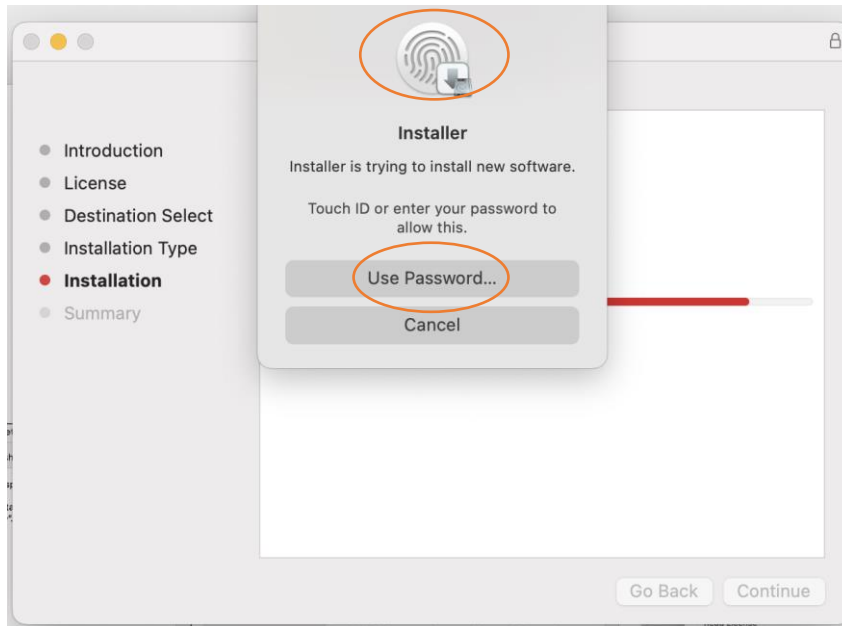


- On the "Installation Type" page, you will have the option to choose your Install Location for the VDI. If you would like to accept the default Install Location, click on "install" to continue



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10. Before installation of the VDI software, you will have to either enter your password or use Touch ID to proceed



11. Once the installer finishes, you will see the below page. Click Close.

