



INSTALLATION GUIDE

ZOOM Meetings  
virtual desktop software  
MAC personal devices

# Overview of ZOOM Meetings virtual desktop software for

<p>What is it?</p>	<p>The move to virtual desktop infrastructure (VDI) is becoming more common, especially with more teammates working remotely and often using their own personal devices. Benefits include cost reductions, security and data recovery. ZOOM Meetings provides an enhanced experience in VDI environments. When you attend meetings in a VDI environment, the ZOOM Meetings software routes all audio and video streams directly between the thin client and the ZOOM Meetings cloud without going through the hosted virtual desktop (HVD). The ZOOM Meetings desktop virtual software currently supports the Vmware virtual desktop environment.</p>
<p>What do I need to know?</p>	<p>This application plug-in only supports Horizon HVD users connecting from non-bank Windows devices, (i.e., personal MacOS devices). <b>Note:</b> This guide does not apply to Citrix HVD's, Windows OS devices, Chromebook or RemotePC. <b>Important:</b> This step-by-step guide only applies to non-bank MacOS personal or vendor-owned MacOS devices.</p>
<p>What do I need to do?</p>	<p>Ensure that the Vmware Horizon Client is already installed. If applicable, close and exit out of any running Vmware applications running. This software only works for MacOS non-bank devices.</p>

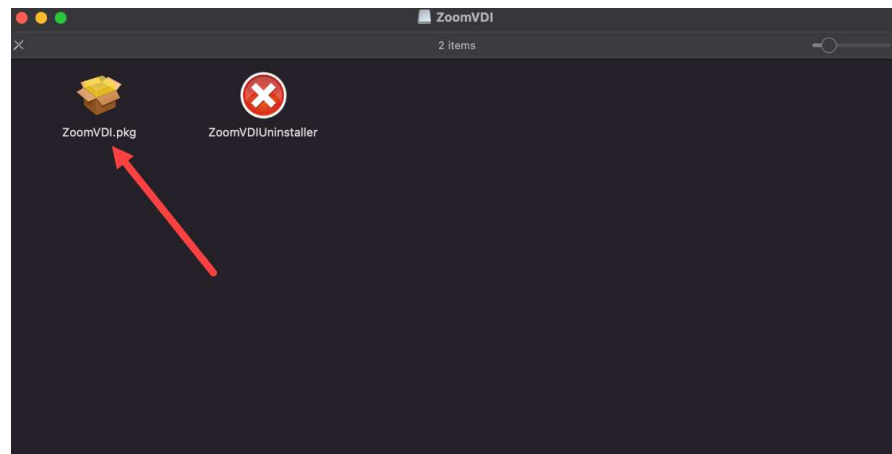
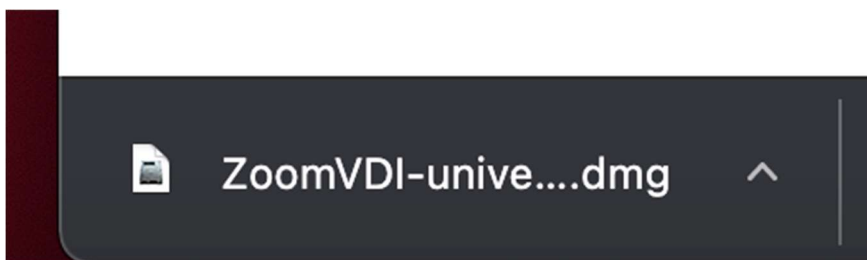


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From [portal.bankofamerica.com](https://portal.bankofamerica.com):

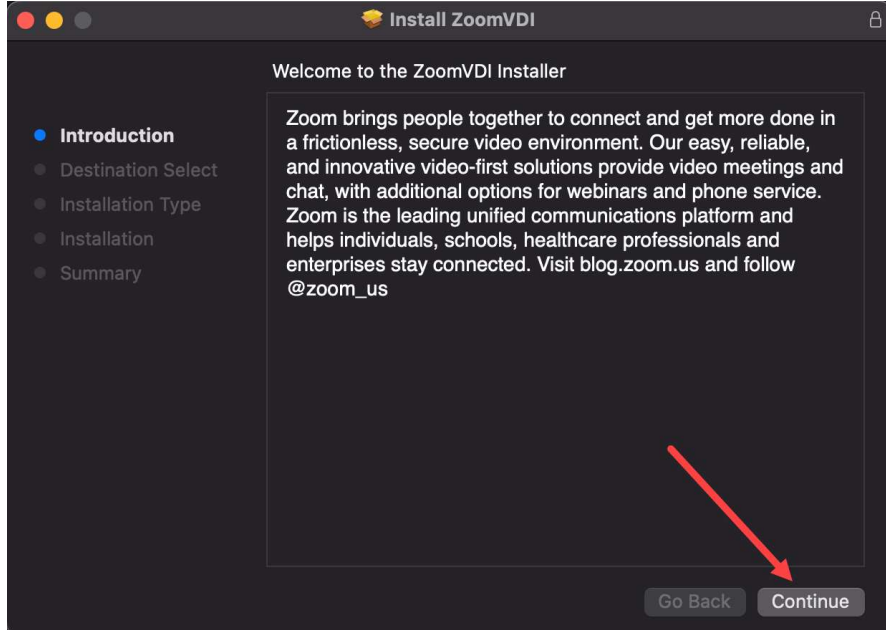
1. Click on the link labeled “Download ZOOM Meeting Optimization Client” (MacOS personal devices only) on the HVD portal under “Device Updates” to download the MacOS plug-in “ZoomVDI-universal\_5.7.0.20703.dmg” installer.
2. If not launched automatically after downloading, open “ZoomVDI-universal\_5.7.0.20703.dmg” to launch the installer.

3. When you see the contents within the folder, open “ZoomVDI.pkg”.

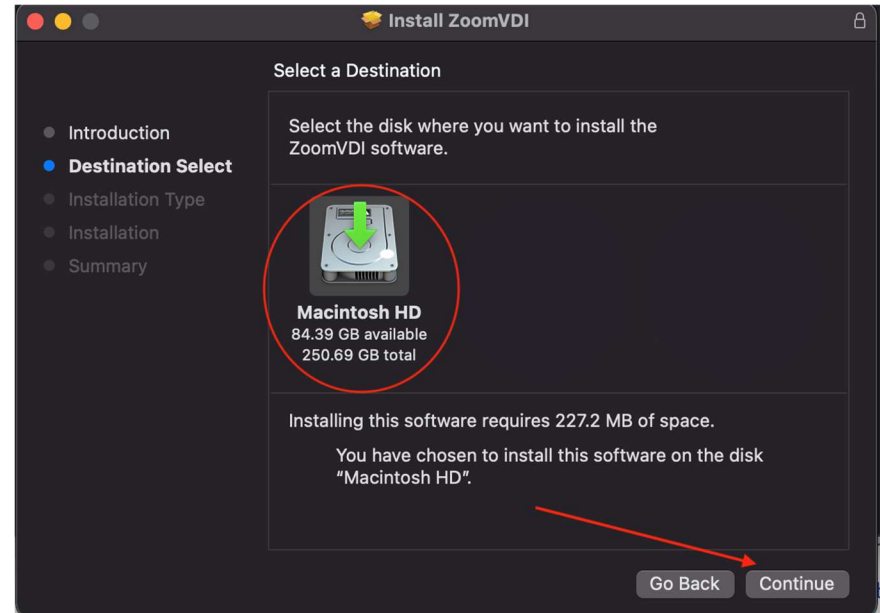


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4. Once the installer launches, select “**continue**” to proceed with the installation

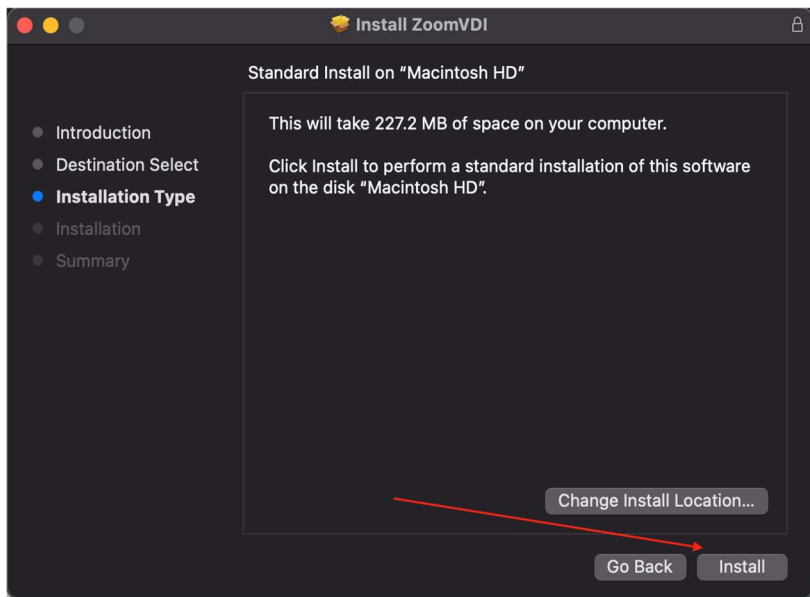


5. Select the disk (hard drive) that you wish to install the ZoomVDI application to. Select “Macintosh HD” and click “**continue**” for the default destination.

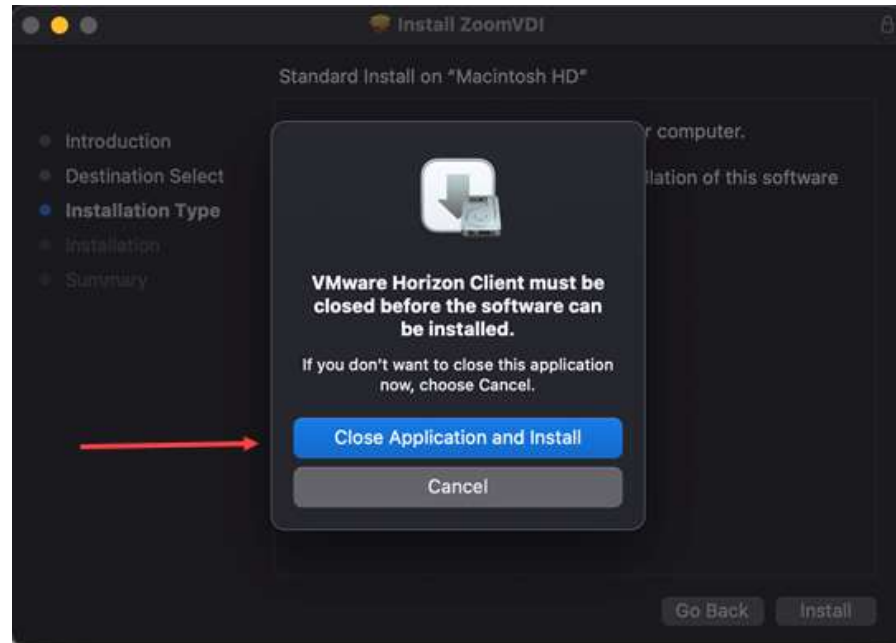


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6. When you see the “Standard Install on ‘Macintosh HD’” page, select “**install**” to proceed with the installation of ZoomVDI to the default install location.

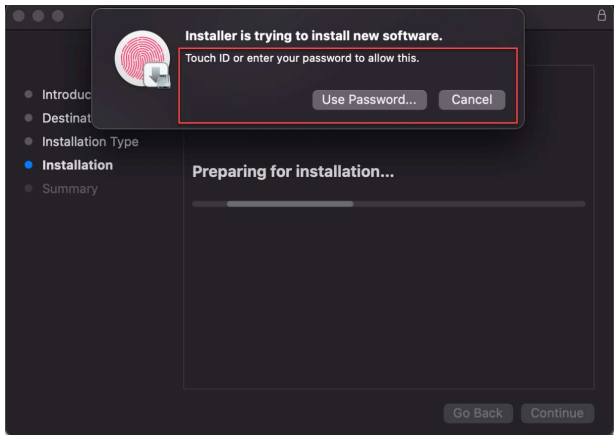


7. If you have a HVD session running while going through the installation steps, you will see the following screen. Please select “**Close Application and Install**” to proceed with the installation of ZoomVDI



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8. If you receive a prompt to input your **TouchID or password**, please do so to continue with the installation. If you do not see a prompt, you may disregard this step.



9. After a couple of minutes, the installation will be completed and you will see this screen, which indicates that the ZoomVDI application was successfully installed onto your Mac. Please click **Close**.

