



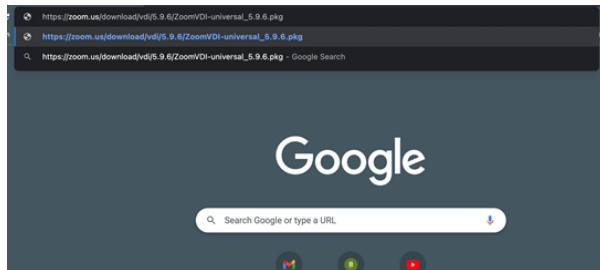
INSTALLATION GUIDE

ZOOM Meetings
virtual desktop software
MAC personal devices

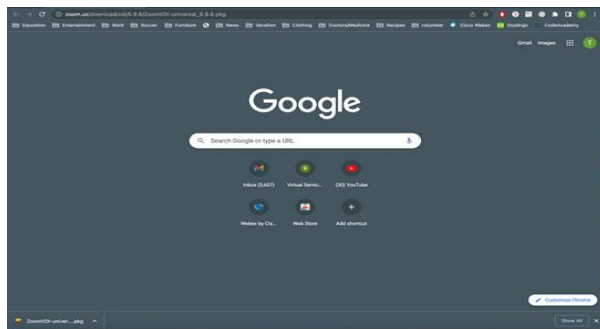
Installing ZOOM Meetings virtual desktop software

From portal.bankofamerica.com:

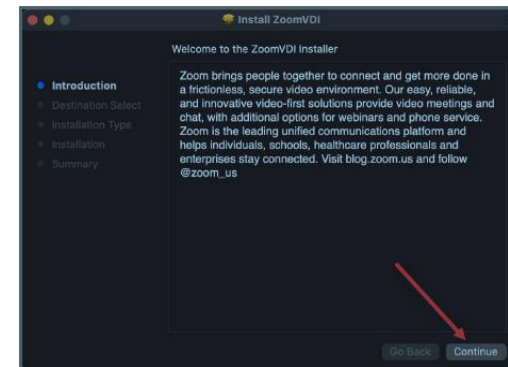
1. Click on the link labeled “Download ZOOM Meeting Optimization Client (MacOS personal devices only-Requires MacOS10.15+)” on the HVD portal under “Device Updates” to download the MacOS plug-in “ZoomVdIuniversal_5.12.6.pkg” installer.



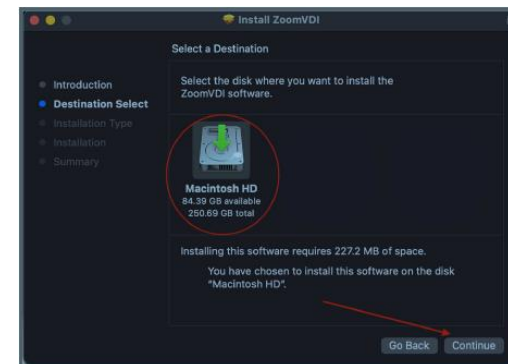
2. If not launched automatically after downloading, open “ZoomVdI-universal_5.12.6.pkg” to launch the installer.



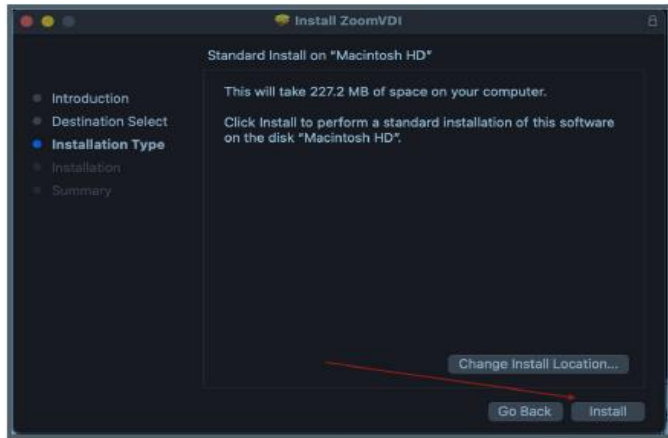
3. Once the installer launches, select “continue” to proceed with the installation



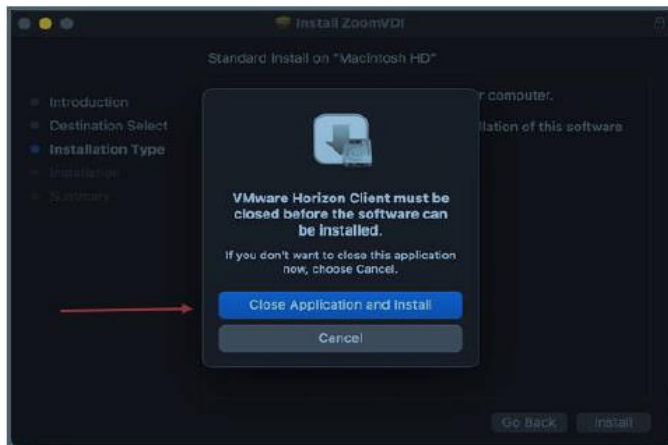
4. Select the disk (hard drive) that you wish to install the ZoomVdI application to. Select “Macintosh HD” and click “continue” for the default destination.



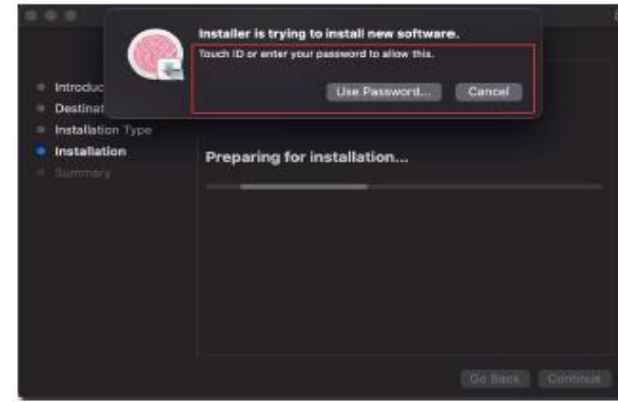
5. When you see the “Standard Install on ‘Macintosh HD’” page, select “install” to proceed with the installation of ZoomVDI to the default install location.



6. If you have a HVD session running while going through the installation steps, you will see the following screen. Please select “Close Application and Install” to proceed with the installation of ZoomVDI.



7. If you receive a prompt to input your TouchID or password, please do so to continue with the installation. If you do not see a prompt, you may disregard this step.



8. After a couple of minutes, the installation will be completed and you will see this screen, which indicates that the ZoomVDI application was successfully installed onto your Mac. Please click Close.

