Instructions for Windows users:

1. Find out the system type (Windows): Select the Start button, then select Settings > System > About. At the right pane, under Device specifications, see System type.



Use the link published in portal to install appropriate plugin management (x32 or x64).
 <u>Download ZOOM Meeting Optimization Plugin management (Windows & MacOS Personal Devices Only)</u>

zoom	Products	Solutions	Resources	Plans & Prici	ng
		When Zoo VDI Plugi	om is used in a v n. VDI Plugin Ma	irtual desktop (VD nagement helps a	Zoom Meeting client), the meeting experience is improved by installing a dministrators prompt users to install the correct VDI Plugin.
		To use VI virtual de your virtu download	DI Plugin Manage sktop administra al desktop and r d and start VDI P	ement, you will nee tor needs to enab un Zoom, you will I ugin installation.	d to download and install the VDI Plugin Management package and your le the plugin management policy for your desktop. When you connect to be prompted when a VDI Plugin is required. Accepting the prompt will
		VDI Plugi plugin is	n Management c installed.	only needs to be in	stalled once. New VDI Plugins update VDI Plugin Management when the
		You can l	earn more by rea	ding Zoom's VDI F	Plugin Management support articles.
		Downlo	ad for Windo	ws	
		Downl	load for Wi	ndows 32bit	
		Downl	load for Wi	ndows 64bit	
		Downlo	ad for Mac		
		Downl	load		

Find downloaded msi and double click to begin installation. Please Note: During installation HVD session is forced closed for both Windows and MAC.

Open File - Security Warning						
Do you want to run this file?						
Name:Temp\Zoom\ZoomVDIPluginManagementx64. Publisher: Zoom Video Communications, Inc. Type: Windows Installer Package From: C:\Temp\Zoom\ZoomVDIPluginManagementx64 Run Cancel	msi ;					
Always ask before opening this file						
While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. What's the risk?						
oom VDI Plugin Management(64bit)						
Please wait while Windows configures Zoom VDI Plugin Management(64bit)						
Time remaining: 1 seconds						

3. Connect to your HVD and launch Zoom Client. If the installed plugin on your BYOD device is out of compliance or missing, you should see the following prompt. If you chose "OK", your HVD session will be disconnected, and plugin will be installed on your BYOD. If you select "Later" plugin will be installed on your BYOD device once you disconnect HVD session. Confirm in add remove program that plugin was installed.



After clicking OK, VDI session disconnects, and installation begins:



4. After the installation, reconnect VDI session and plugin should be connected. You can confirm under Settings> Statistics> VDI tab.

General					-
	Overall	Audio	Video	Screen Sharing	VDI
U Video					
🔼 Audio	Plugin CPU	2.7GHz Cores: 2	Plug	in Memory	7.86 GB
Share Screen					
Team Chat	200m	0	% 200m		124 M
	Overall	15	% Overall	5.9	7 GB (Medium
Background & Effects					
-					
Profile	Thin Client	OS Version Win	dows 10.0.1	9041.3636(x64)	
Profile	Thin Client VDI Plugin	OS Version Win Version 5.16	dows 10.0.19 .14 (24650)	9041.3636(x64) (x64)	
Profile II Statistics	Thin Client VDI Plugin VDI Plugin	OS Version Win Version 5.16 Status Con	dows 10.0.19 .14 (24650) nected	9041.3636(x64) (x64)	
Profile Statistics Keyboard Shortcuts	Thin Client VDI Plugin VDI Plugin VDI Connec	OS Version Win Version 5.16 Status Con tion Error -	dows 10.0.19 .14 (24650) nected	9041.3636(x64) (x64)	
Profile Statistics Keyboard Shortcuts Accessibility	Thin Client VDI Plugin VDI Plugin VDI Connec VDI Connec	OS Version Win Version 5.16 Status Con tion Error - t Mode -	dows 10.0.19 .14 (24650) nected	9041.3636(x64) (x64)	
Profile Statistics Keyboard Shortcuts Accessibility	Thin Client VDI Plugin VDI Plugin VDI Connec VDI Connec Screen Sha	OS Version Win Version 5.16 Status Con tion Error - tt Mode - re Offload -	dows 10.0.19 .14 (24650) nected	9041.3636(x64) (x64)	
Profile Statistics Keyboard Shortcuts Accessibility	Thin Client VDI Plugin VDI Plugin VDI Connec VDI Connec Screen Sha VDI Plugin	OS Version Win Version 5.16 Status Con tion Error - t Mode - re Offload - Proxy -	dows 10.0.19 .14 (24650) nected	9041.3636(x64) (x64)	
Profile Keyboard Shortcuts Accessibility	Thin Client VDI Plugin VDI Plugin VDI Connec VDI Connec Screen Sha VDI Plugin VDI Plugin	OS Version Win Version 5.16 Status Com tion Error - tt Mode - re Offload - Proxy - rrver Mode Via	dows 10.0.19 .14 (24650) hected	9041.3636(x64) (x64)	

----- End of instructions for Windows users -----

Instructions for MacOS user:

 Use the link published in portal to install appropriate plugin management (x32 or x64). <u>Download ZOOM Meeting Optimization Plugin management (Windows & MacOS</u> <u>Personal Devices Only)</u>

zoom	Products	Solutions Resources Plans & Pricing
		When Zoom is used in a virtual desktop (VDI Zoom Meeting client), the meeting experience is improved by installing a VDI Plugin. VDI Plugin Management helps administrators prompt users to install the correct VDI Plugin.
		To use VDI Plugin Management, you will need to download and install the VDI Plugin Management package and your virtual desktop administrator needs to enable the plugin management policy for your desktop. When you connect to your virtual desktop and run Zoom, you will be prompted when a VDI Plugin is required. Accepting the prompt will download and start VDI Plugin installation.
		VDI Plugin Management only needs to be installed once. New VDI Plugins update VDI Plugin Management when the plugin is installed.
		You can learn more by reading Zoom's VDI Plugin Management support articles.
		Download for Windows
		Download for Windows 32bit
		Download for Windows 64bit
		Download for Mac Download

2. Find downloaded msi and double click to begin installation. **Please Note:** During installation HVD session is forced closed for both Windows and MAC.



Connect to your HVD and launch Zoom Client. If the installed plugin on your BYOD device is out of compliance or missing, you should see one of the following prompts. If you chose "OK", your HVD session will be disconnected, and plugin will be installed on your BYOD. If you select "Later", plugin should be installed on your BYOD device once you disconnect HVD session. Confirm in "Applications" list that plugin was installed. Please note, "Later" option may not install plugin on some Mac devices.



----- End of instructions for Mac users -----