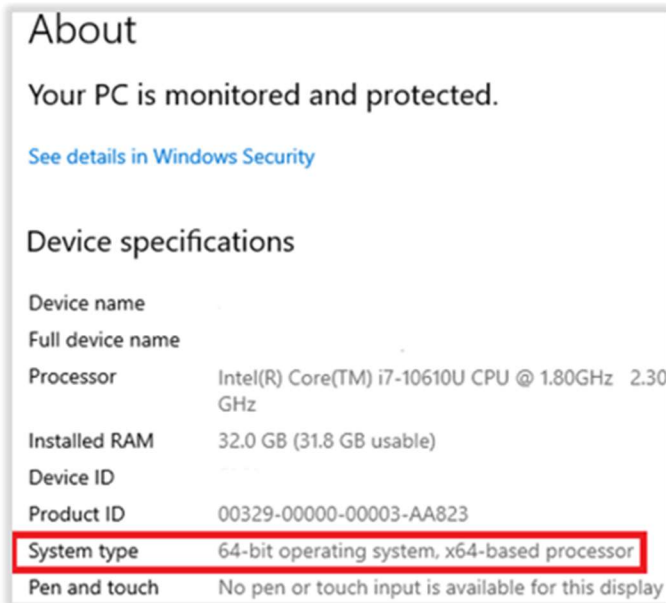


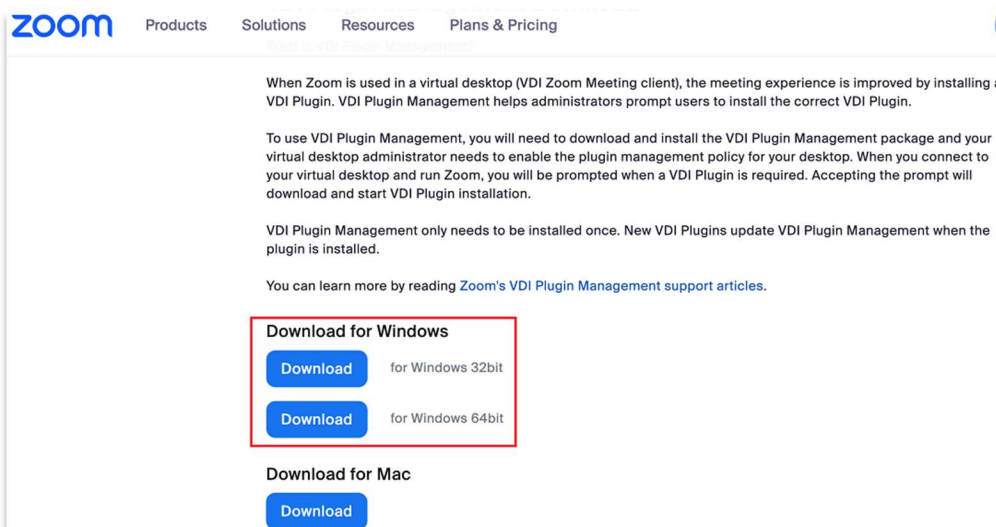
Instructions for Windows users:

Please note: All snapshots are for illustration; version numbers will be different each time.

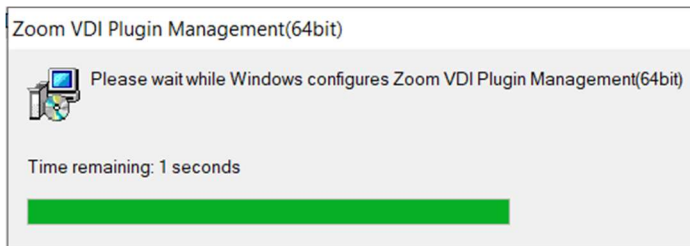
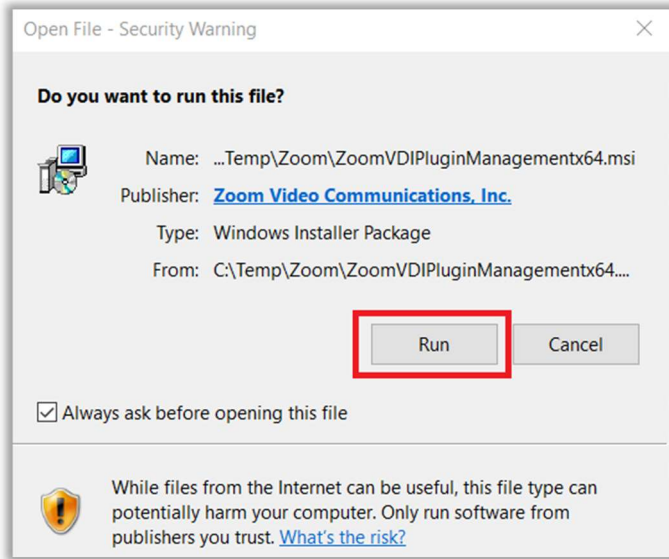
1. **Find out the system type (Windows):** Select the Start button, then select Settings > System > About. At the right pane, under Device specifications, see System type.



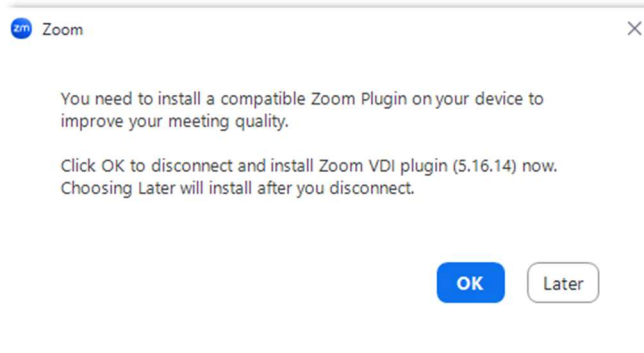
2. Use the link published in portal to install appropriate plugin management (x32 or x64). [Download ZOOM Meeting Optimization Plugin management \(Windows & MacOS Personal Devices Only\)](#)



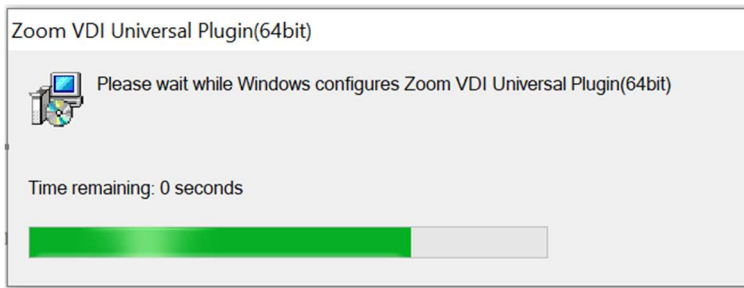
Find downloaded msi and double click to begin installation. **Please Note:** During installation HVD session is forced closed for both Windows and MAC.



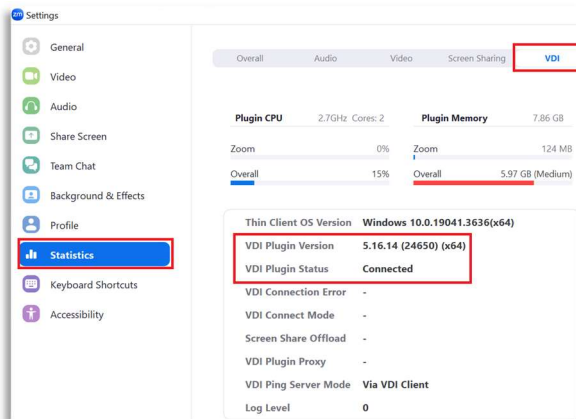
3. Connect to your HVD and launch Zoom Client. If the installed plugin on your BYOD device is out of compliance or missing, you should see the following prompt. If you chose “OK”, your HVD session will be disconnected, and plugin will be installed on your BYOD. If you select “Later” plugin will be installed on your BYOD device once you disconnect HVD session. Confirm in add remove program that plugin was installed.



After clicking OK, VDI session disconnects, and installation begins:



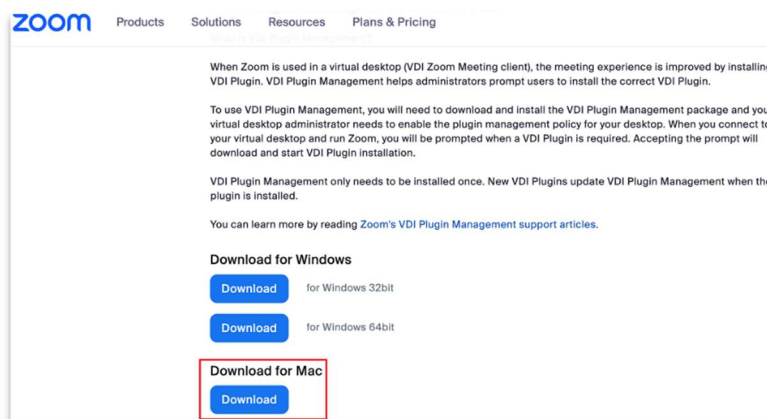
4. After the installation, reconnect VDI session and plugin should be connected. You can confirm under Settings> Statistics> VDI tab.



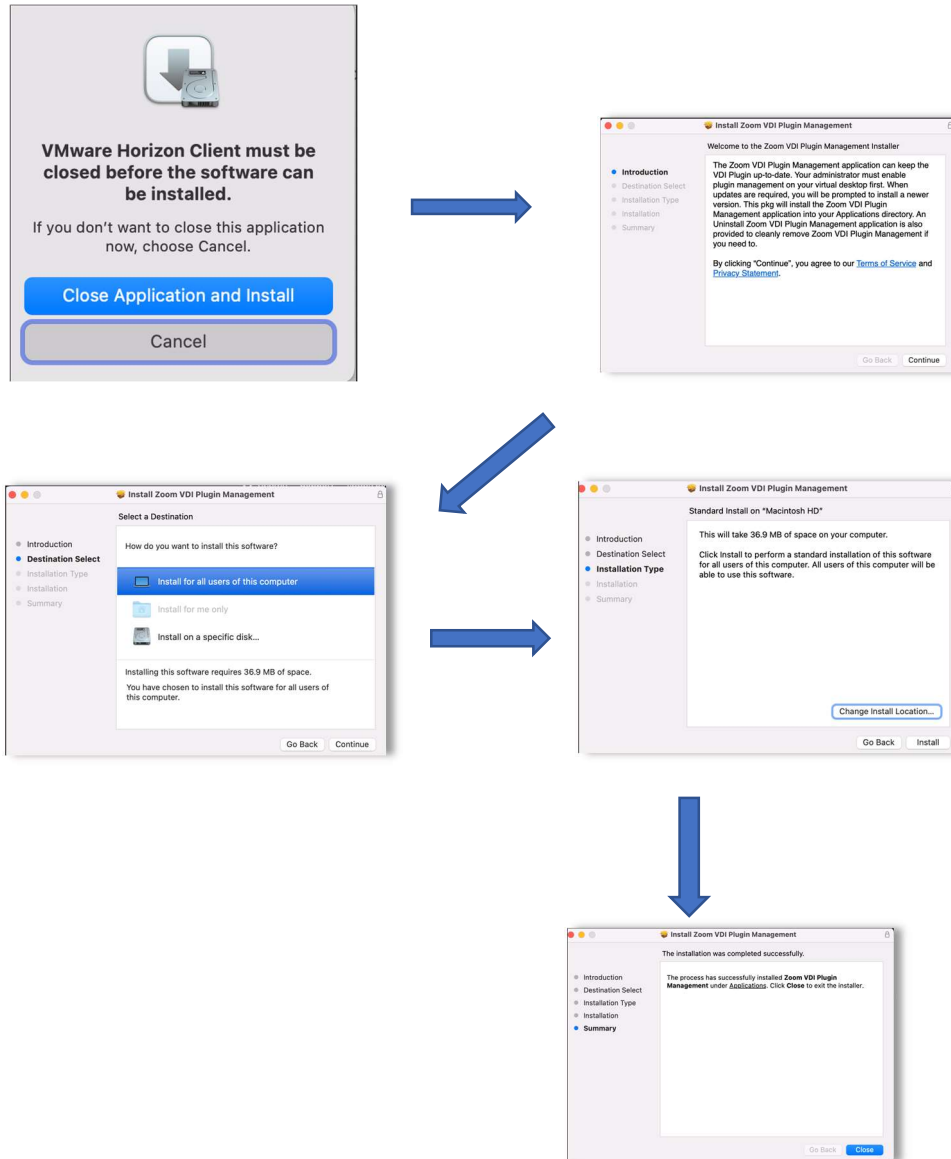
----- End of instructions for Windows users -----

Instructions for MacOS user:

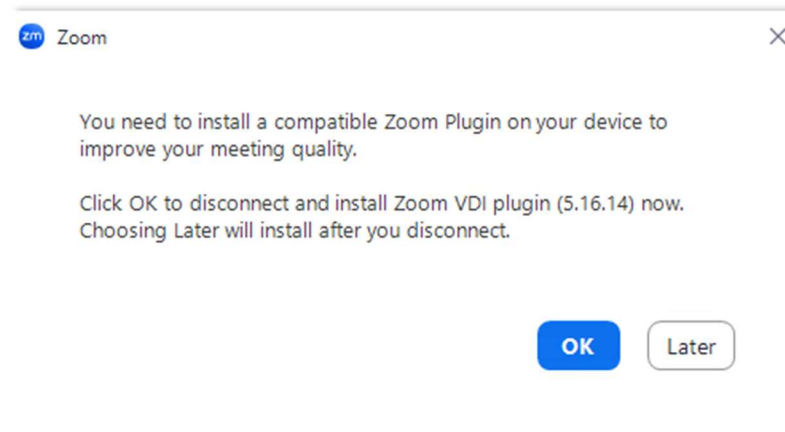
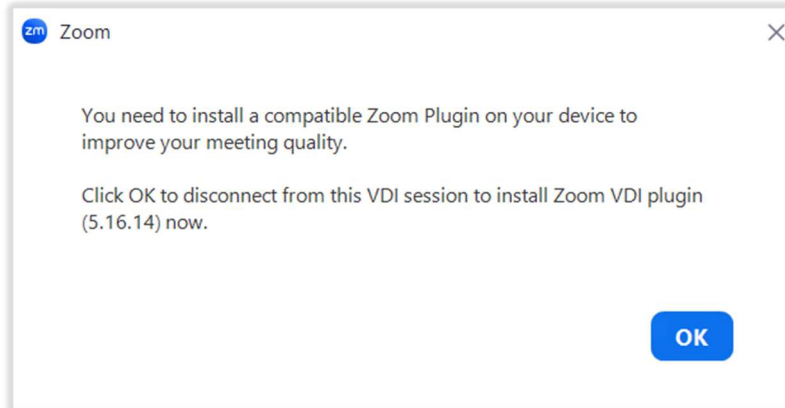
1. Use the link published in portal to install appropriate plugin management (x32 or x64).
[Download ZOOM Meeting Optimization Plugin management \(Windows & MacOS Personal Devices Only\)](#)



2. Find downloaded msi and double click to begin installation. **Please Note:** During installation HVD session is forced closed for both Windows and MAC.



3. Connect to your HVD and launch Zoom Client. If the installed plugin on your BYOD device is out of compliance or missing, you should see one of the following prompts. If you chose "OK", your HVD session will be disconnected, and plugin will be installed on your BYOD. If you select "Later", plugin should be installed on your BYOD device once you disconnect HVD session. Confirm in "Applications" list that plugin was installed. **Please note**, "Later" option may not install plugin on some Mac devices.



----- End of instructions for Mac users -----