



INSTALLATION GUIDE

Cisco Webex Meetings virtual desktop software Windows personal devices

BANK OF AMERICA 

Overview of Cisco Webex Meetings virtual desktop software

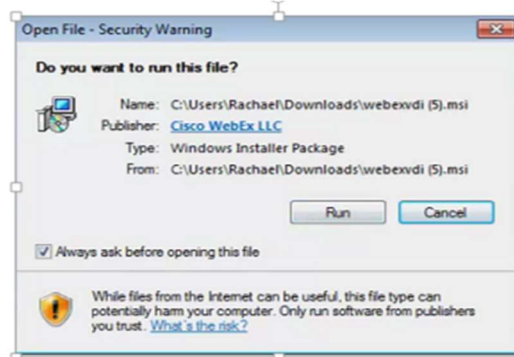
<p>What is it?</p>	<p>The move to virtual desktop infrastructure (VDI) is becoming more common, especially with more teammates working remotely and often using their own personal devices. Benefits include cost reductions, security and data recovery. Cisco Webex Meetings provides an enhanced experience in VDI environments. When you attend meetings in a VDI environment, the Webex Meetings software routes all audio and video streams directly between the thin client and the Webex Meetings cloud without going through the hosted virtual desktop (HVD). The Webex Meetings desktop virtual software currently supports the Citrix virtual desktop environment and VMware-hosted environment.</p>
<p>What do I need to know?</p>	<p>This application plug-in only supports HVD users connecting from non-bank Windows devices, (i.e., personal Windows devices). Note: This guide does not apply to macOS devices, Chromebook or RemotePC. Important: This step-by-step guide only applies to non-bank Windows personal or vendor-owned Windows devices.</p>
<p>What do I need to do?</p>	<p>Ensure that Citrix or VMware is already installed. If applicable, close and exit out of any running Citrix or VMware applications running. This software only works for Windows non-bank devices.</p>



Installing Cisco Webex Meetings virtual desktop software

From portal.bankofamerica.com:

1. Click on the link labeled “Download Webex Meeting Optimization Client” (Windows personal devices only) on the HVD portal under “Helpful Links” to access the Webex downloads dashboard.
2. Search and click on “Getting Started with Virtual Desktop Software” to download the Windows 10 x86 or x64 plug-in webexvdi.msi version installer. You’ll find this under “Install the plug-in” on all thin client computers.
3. If it not launched automatically after downloading, open webexvdi.msi to launch the installer. If you receive a security warning, click **Run**. If not, proceed to the next step.

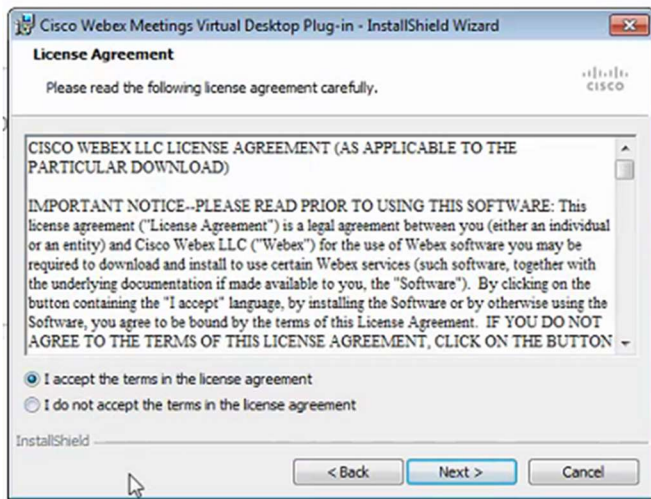


4. When you see the **Welcome to InstallShield Wizard for the Cisco Webex Meetings**, click **Next**.

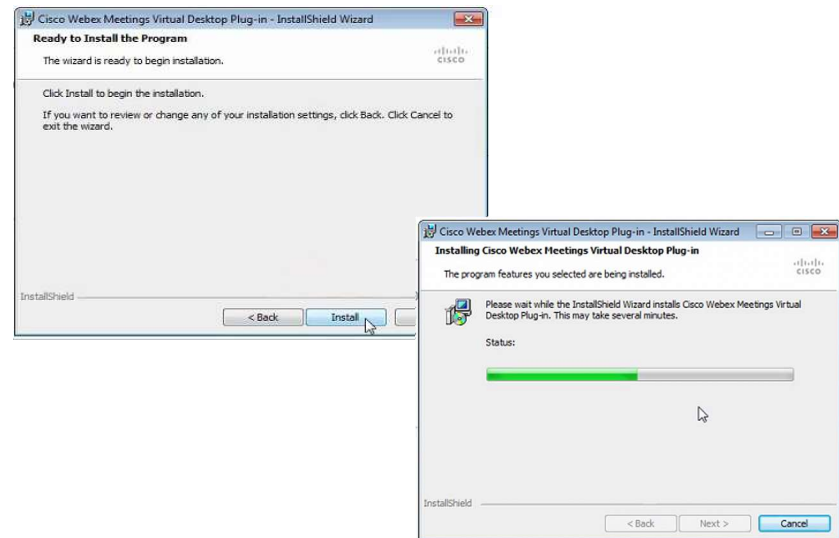


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5. When you see the license terms below, click “I accept the terms of the license agreement” and then **Next**.

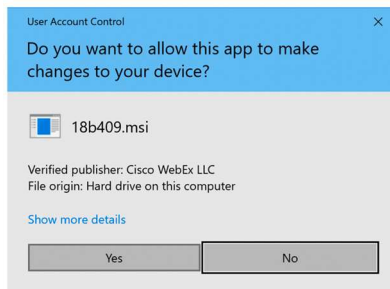


6. Click **Install** to proceed with the installation on your non-bank device.



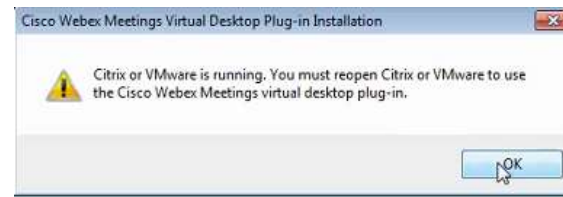
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7. If you receive a message asking if you want to allow the app to make changes to your device, click **Yes**. Otherwise, continue to the next step.



8. If you did not close out of Citrix or VMware previously, close and exit out of Citrix or VMware.

9. Click **OK** to continue.



10. When the **InstallShield Wizard Completed** window appears, click **Finish**.

