

1. Connect your device to Wi-Fi

- a. Bottom right of the screen, select the 'Time' icon
- b. Select "Not Connected" Wi-Fi icon

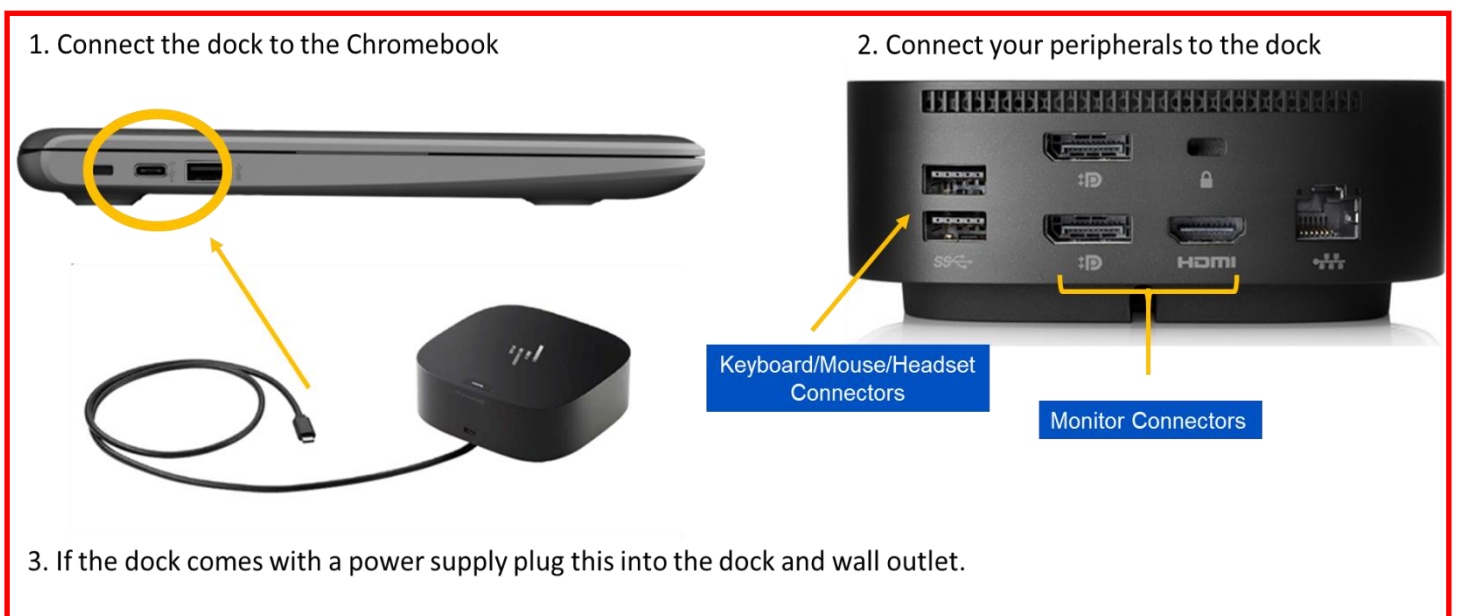
Note: If you see your Wi-Fi network name and a signal strength, your Chromebook is already connected to Wi-Fi

2. Perform an internet speed test

- a. Open your browser and go to <http://speedtest.googlefiber.net/>
- b. Click the play button to start the test
- c. If your internet speed is lower than 10 Mbps (Download) and if the below didn't improve the performance, please consult with your ISP (Internet Service Provider)
 - Restart your home modem/router
 - Ensure you are using the Chrome Browser to access the portal and not the Citrix Workspace app
 - Power the device off and log back, which will reset the Chromebook to the default configuration

3. Monitor and Accessories Set-up

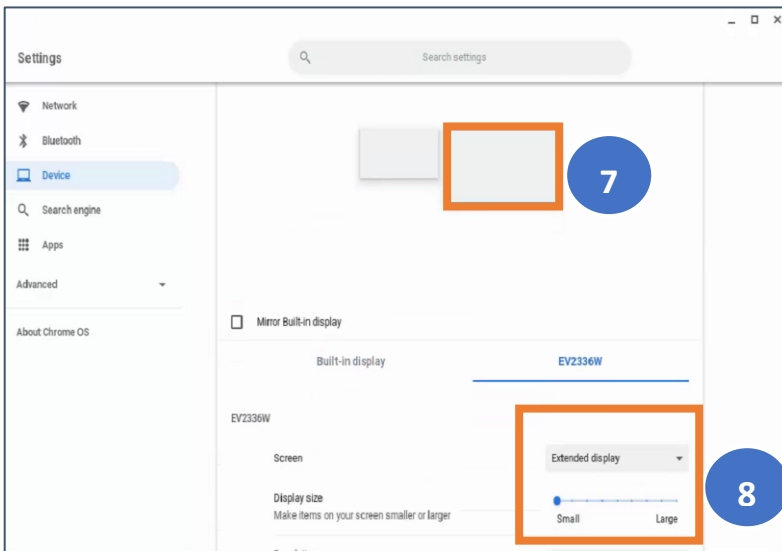
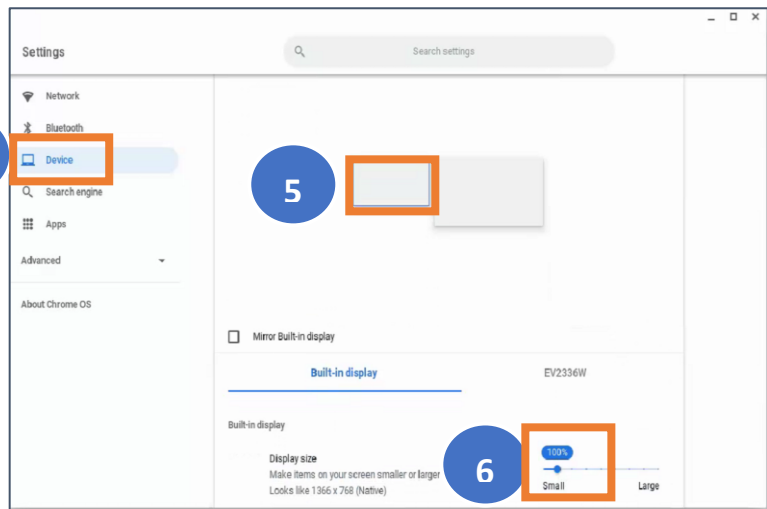
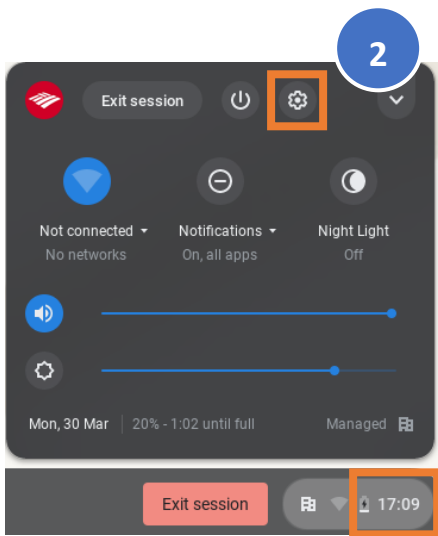
You can connect up to 2 external monitors via HDMI or Displayports. Reference below item 2 'Monitor Connectors'



4. How to extend an external Monitor

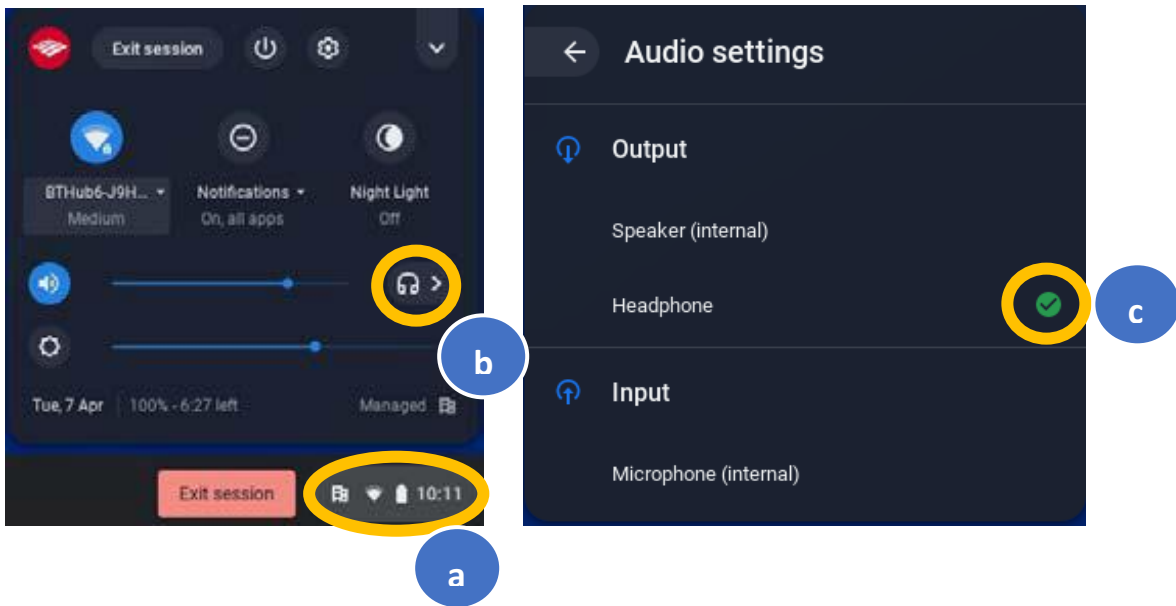
Chromebook built-in display is always the primary and the Chromebook should be on the left side and the External monitor on the right side

1. Click on the time
2. Click on the Gear icon
3. Click Device
4. Click Displays
5. Click on the left built-in display
6. Make sure it is set to 100%
7. Click the External Display
8. Make sure it is set to Extended Display



5. Set the default audio device

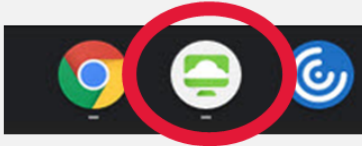
1. Connect your headset directly to the Chromebook and not via the dock
2. Before launching your session
 - a) Click the Time (bottom right)
 - b) Click the 'Headphone' icon
 - c) Click your Headset in the input and output so there is a green tick next to the device



6. Launch your session

1 Load Horizon

- From your Chromebook the portal screen should automatically launch when the device is turned on.
- Wait for the Horizon logo to appear on the bottom of the screen:



- **Simply wait for this logo to load and then proceed to follow the next steps**
- **This could take up to 5 minutes to appear depending on internet speeds.**
- **If this logo does not appear – Reboot the device**

2 Connect to the Portal

- Ensure you navigate to the Portal using the Chrome Browser – This ensures you can open your Citrix or Horizon resource.



3 Launch your resource

- Once you have authenticated through the portal, Launch your Citrix or Horizon resource.
- Your HVD/Remote PC session will automatically load.