Virtual Workspace Services Portal

VMware Horizon Client installation guide for personal devices

What do I need to know?

If you are using a corporate-owned device to connect, you do not need to make any changes.

If you are using a personal device to connect, you will need to install VMware Horizon Client software on your device. Note - if you already have VMware Horizon Client installed on your personal device please continue to follow these instructions to make you are using the latest version of the VMware Horizon Client for your personal device.

What do I need to do?

If you are using a corporate-managed device to connect, you do not need to make any changes.

If you are using a personal device to connect, you will need to install VMware Horizon Client software on your device to connect by following these steps:

1. Identify your operating system
2. Uninstall any previously existing versions of VMware Horizon Client that are installed on your device
3. Download VMware Horizon Client software for your device
4. Install VMware Horizon Client software on your device
5. Choose your browser
6. Connect to the portal URL to launch your virtual desktop or application

IMPORTANT: The following step-by-step guides only apply to personal or vendor-owned Devices

Identify your device Operating System (OS) and download and Install Software.

Select the appropriate operating system for your device. This will take you to the VMware Horizon Client download. Further installation instructions located within this document.
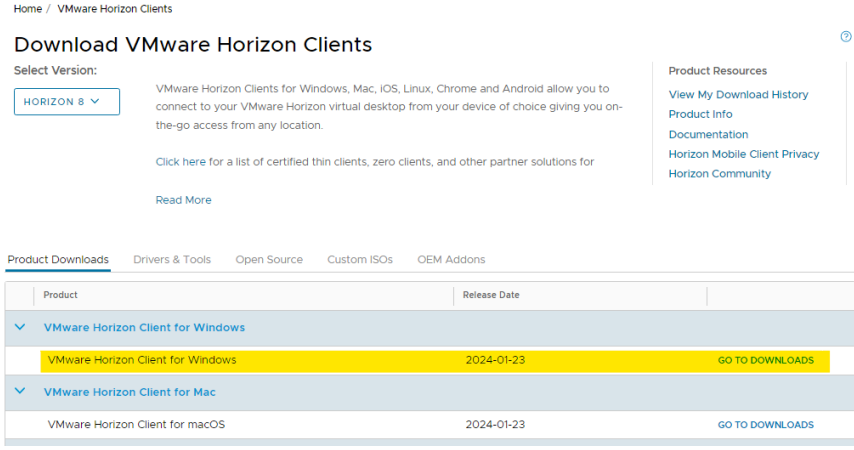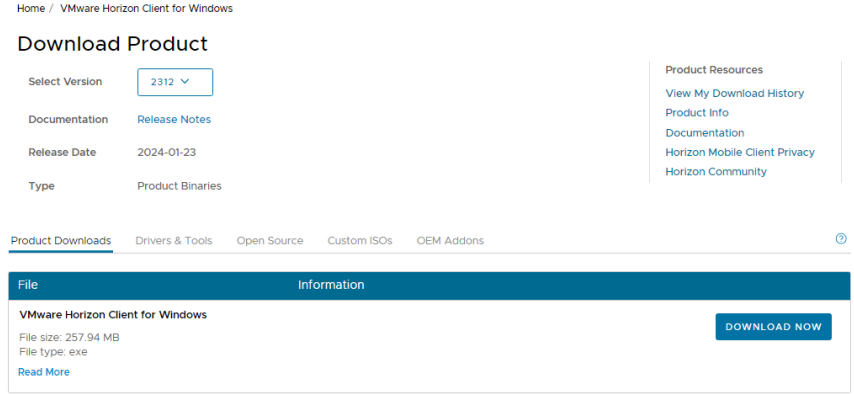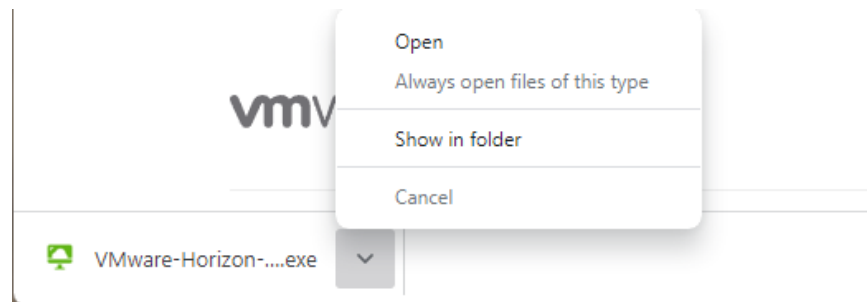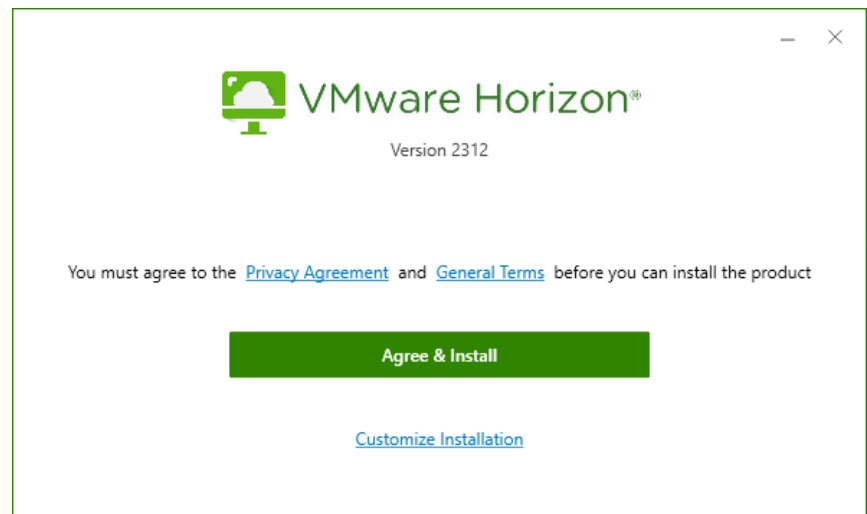
[Windows](#)

[MAC OS](#)

[ChromeOS](#)

[Apple iOS / iPad OS](#)

Windows – Installing VMware Horizon Client

1. On your personal device, open the VMware Horizon Client download link in your default web browser.	https://customerconnect.vmware.com/en/downloads/info/slug/desktop_end_user_computing/vmware_horizon_clients/horizon_8
2. Go to the VMware Horizon Client for Windows section and click on GO TO DOWNLOAD	
3. Click on DOWNLOAD NOW	

4. Once downloaded Click Open (Microsoft Edge)	
5. Click Agree & Install	
6. Installing	
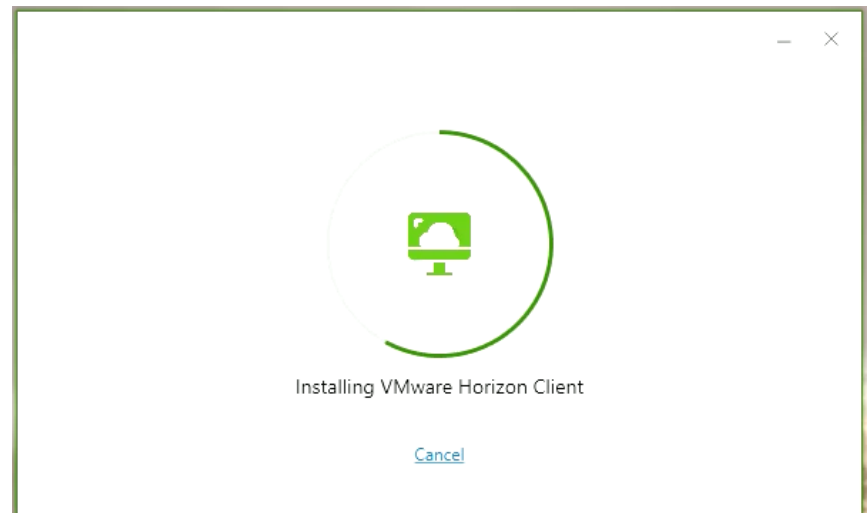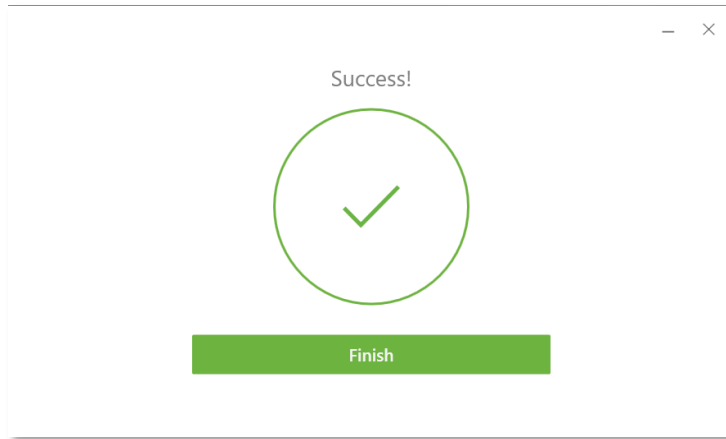
7. Click Finish	Success! Finish
8. Click Restart Now	You must restart your system for the configuration changes made to VMware Horizon Client to take effect. Restart Now Restart Later
9. Once the VMware Horizon Client is installed, you are ready to connect to the Portal.	
	<Go back: Which OS is on your device?>
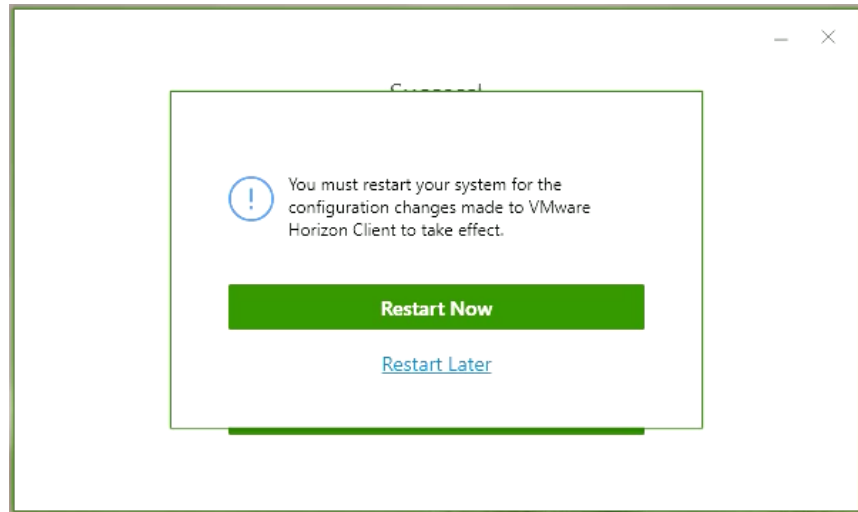
Apple macOS – Installing VMware Horizon Client

1. On your personal device, open the VMware Horizon Client download link in your default web browser	https://customerconnect.vmware.com/en/downloads/info/slug/desktop_end_user_computing/vmware_horizon_clients/horizon_8
2. Go to the VMware Horizon Client for Mac section and click on GO TO DOWNLOAD	Home / VMware Horizon Clients Download VMware Horizon Clients Select Version: HORIZON 8 ∨ VMware Horizon Clients for Windows, Mac, iOS, Linux, Chrome and Android allow you to connect to your VMware Horizon virtual desktop from your device of choice giving you on-the-go access from any location. Click here for a list of certified thin clients, zero clients, and other partner solutions for Read More Product Resources View My Download History Product Info Documentation Horizon Mobile Client Privacy Horizon Community Product Downloads Drivers & Tools Open Source Custom ISOs OEM Addons Product	Release Date ∨ VMware Horizon Client for Windows VMware Horizon Client for Windows	2024-01-23	GO TO DOWNLOADS ∨ VMware Horizon Client for Mac VMware Horizon Client for macOS	2024-01-23	GO TO DOWNLOADS
3. On the Download VMware Horizon Client for macOS page click on DOWNLOAD NOW	Home / VMware Horizon Client for macOS Download Product Select Version 2312 ∨ Documentation Release Notes Release Date 2024-01-23 Type Product Binaries Product Resources View My Download History Product Info Documentation Horizon Mobile Client Privacy Horizon Community Product Downloads Drivers & Tools Open Source Custom ISOs OEM Addons File	Information VMware Horizon Client for macOS File size: 158.17 MB File type: dmg Read More DOWNLOAD NOW

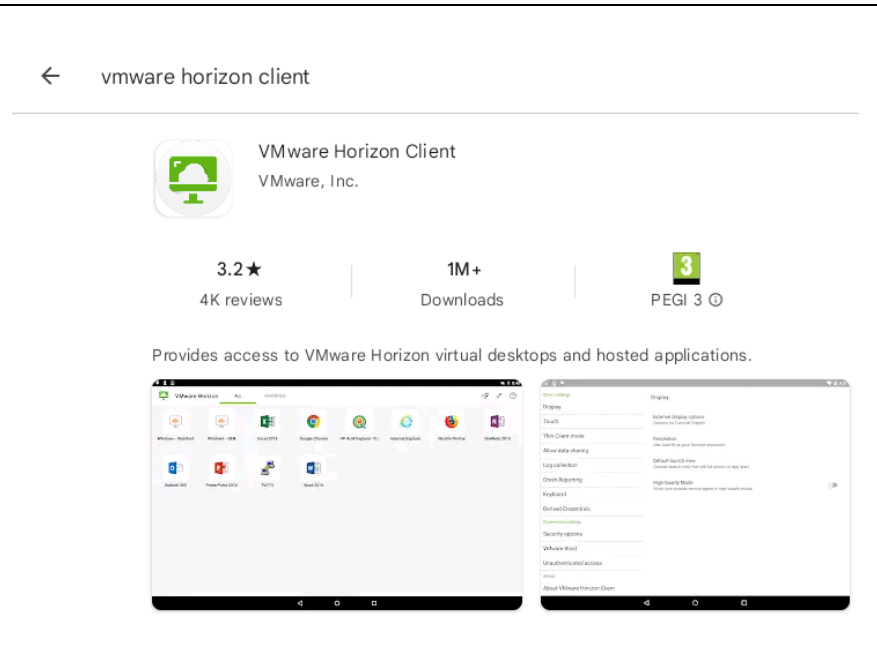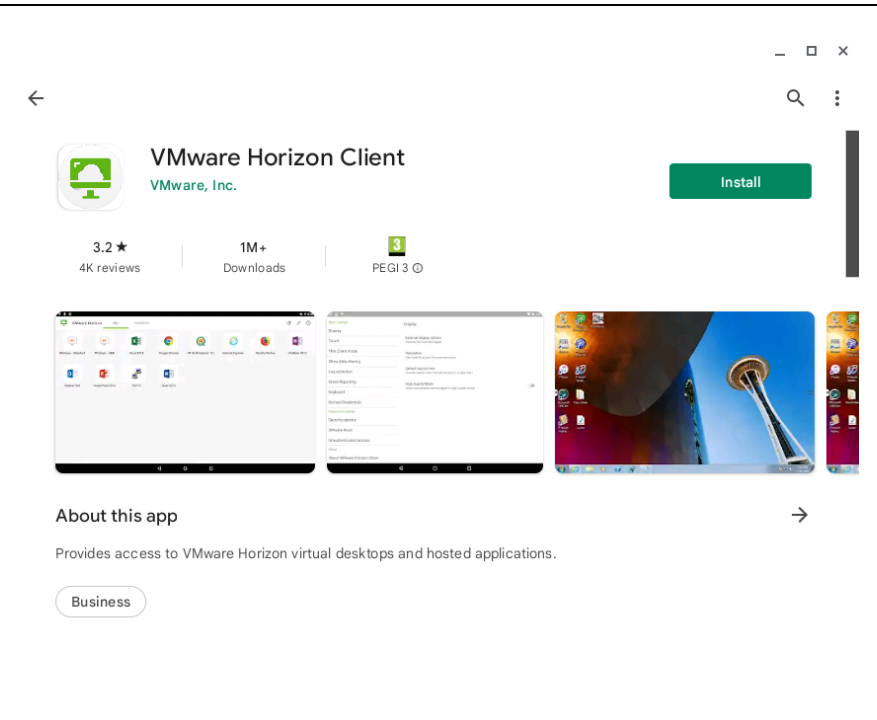|	
4. Click and drag the VMware Horizon Client package icon on the left and drop it onto the Applications folder on the right to install:	
5. Once the VMware Horizon Client is installed, you are ready to connect to the Portal.	
	<Go back: Which OS is on your device?>

ChromeOS – Installing VMware Horizon Client for Chrome
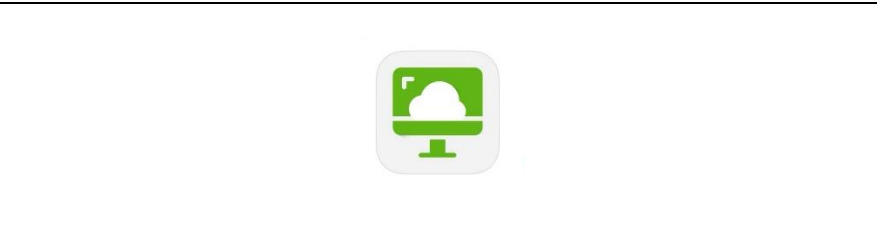
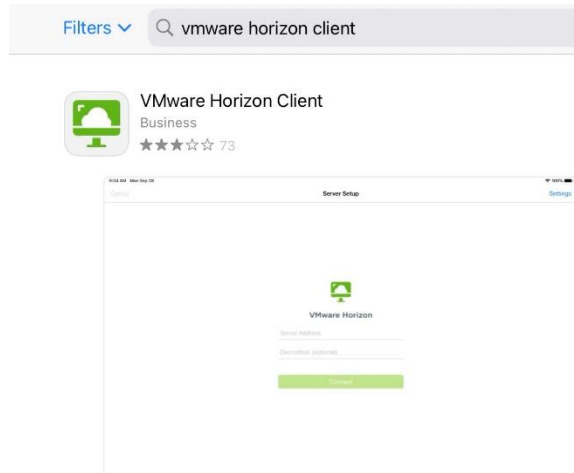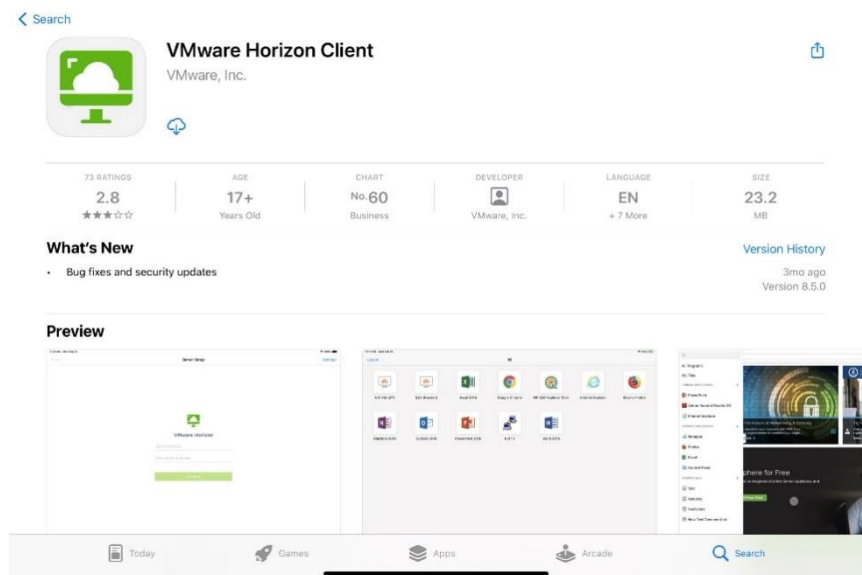|	
1. On your personal ChromeOS device, open the Play Store and search for **VMware Horizon Client**.	
2. Install the VMware Horizon Client app on your device.	
3. Once the VMware Horizon Client is installed, you are ready to connect to the Portal.	
	<Go back: Which OS is on your device?>

Apple iPad OS – Installing VMware Horizon Client for iOS

1. On your personal iPad OS device, open the App Store and search for **VMware Horizon Client**.	
2. Follow the instructions to download and install the latest version of VMware Horizon Client.	
3. Once the VMware **BANK OF AMERICA** Horizon Client is installed, you are ready to connect to the Portal.	
	<Go back: Which OS is on your device?>