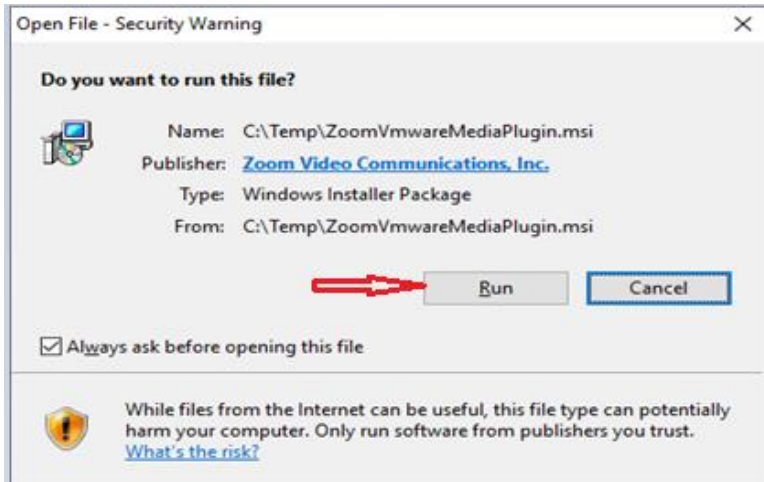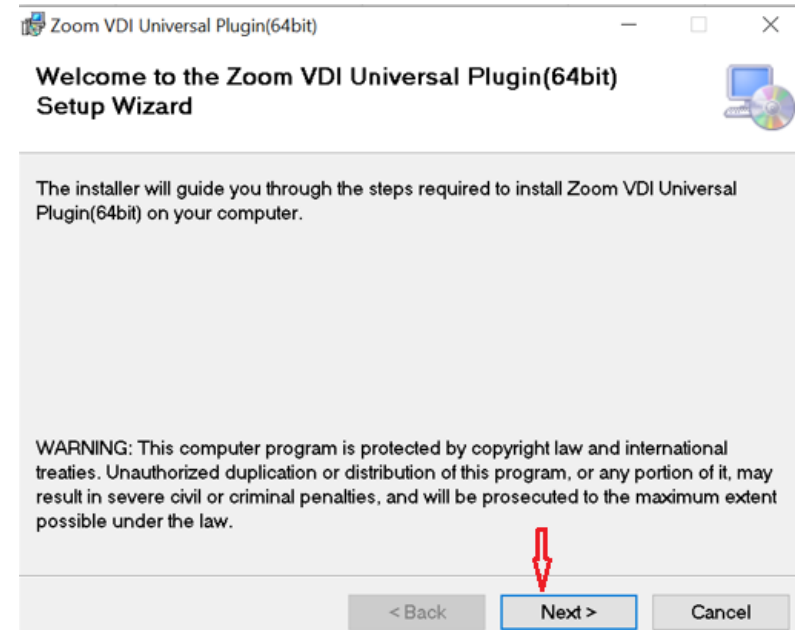**zoom**

INSTALLATION GUIDE

ZOOM Meetings
virtual desktop software
Windows personal devices

Installing ZOOM Meetings virtual desktop software

1. On the HVD portal, click on the link labeled "Download ZOOM Meeting Optimization Client" (Windows personal devices only) under "Device Updates" to download the Windows (x64) plug-in **ZoomVDIUniversalPluginx64.msi** version installer.

2. If it doesn't launch automatically after downloading, open **ZoomVDIUniversalPluginx64.msi** from downloaded location to launch the installer. If you receive a security warning, click **Run**. If not, proceed to the next step.
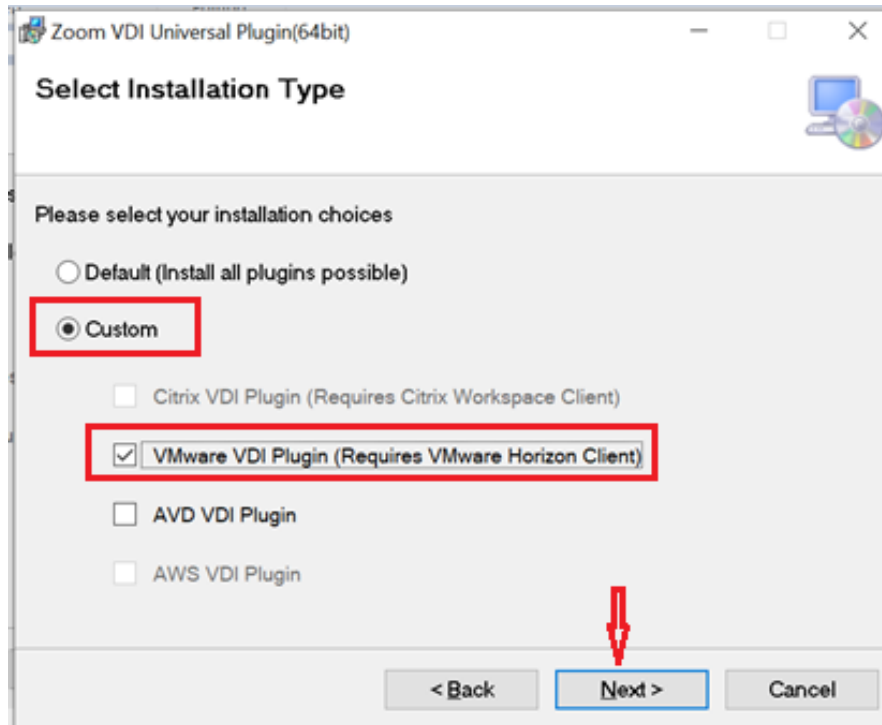
3. When you see the **Welcome to the Zoom VDI Universal Plugin(64bit) Setup Wizard**, click **Next**.
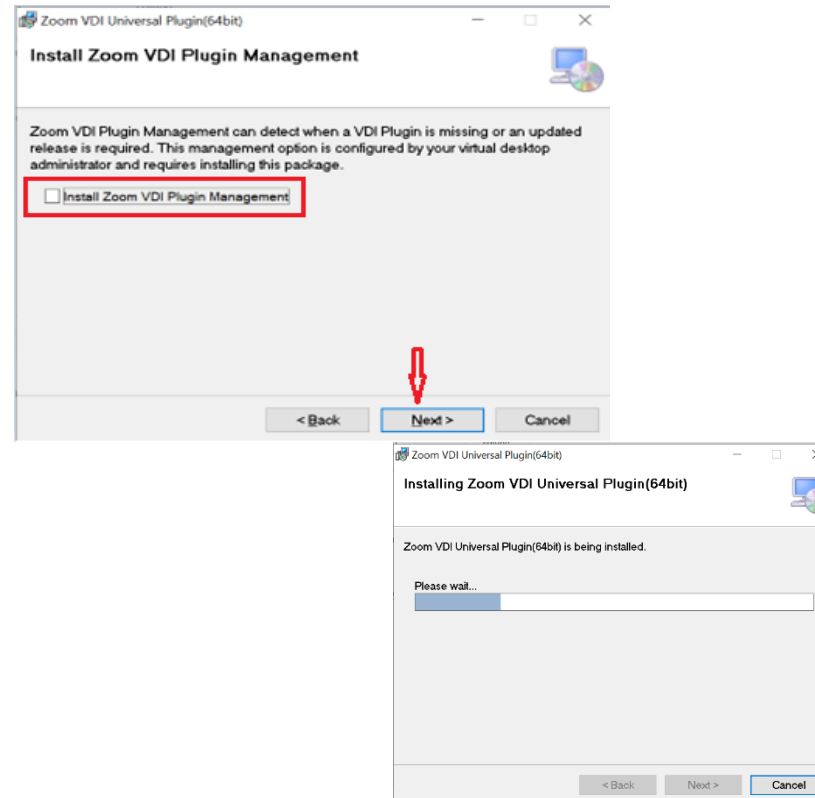
Installing ZOOM Meetings virtual desktop software

4. Select Custom, and "VMware VDI Plugin (Requires VMware Horizon Client)" as below and proceed to the next step.
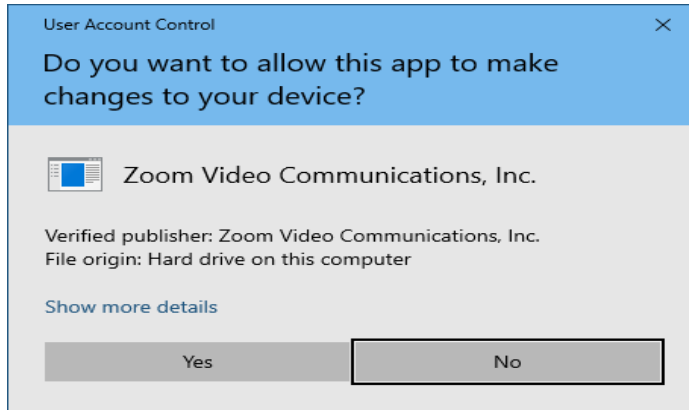
5. Uncheck "Install Zoom VDI Plugin Management". Click **Next** to proceed on your non-bank device. May see a progress bar.
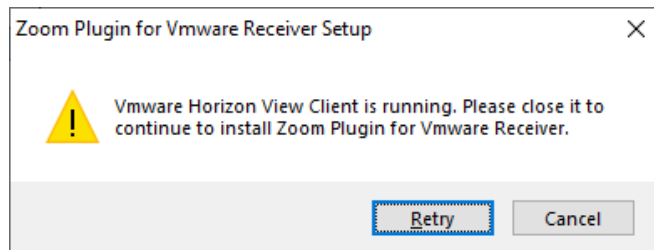
Installing ZOOM Meetings virtual desktop software

6. If you receive a message asking if you want to allow the app to make changes to your device, click **Yes**. Otherwise, continue to the next step. May need to provide admin password.

7. If you receive the below pop-up message, exit the Vmware Client application and click **Retry** to proceed.

8. When the **Successful** window appears, click **Next**. Click **Close** on next window.